



DO NOT RETURN TO STORE

Return to:

Q7 Smartwatch

ATTN: Service Department
1560 S Baker Ave, Suite B
Ontario CA 91761

Limited Warranty

Q7 Smartwatch warrants to the original purchaser that your Q7 Smartwatch- branded device shall be free from defects in materials and workmanship under normal use for a period of (1) year from the date of purchase.

Remedies:

If such a defect arises and a return authorization is received by Q7 Smartwatch within the applicable Warranty Period, Q7 Smartwatch will, at its option and to the extent permitted by law, either (1) repair the Product at no charge, using new or refurbished replacement parts or (2) replace the Product with a new or refurbished

Product. In the event of such a defect, to the extent permitted by law, these are your sole and exclusive remedies. Shipping and handling charges may apply except where prohibited by applicable law. This Limited Product Warranty is valid only in the jurisdictions where the Products are sold by Q7 Smartwatch itself or through its authorized reseller or agent and is valid to the extent permitted by the applicable laws of such jurisdiction. Any replacement Product will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer, or for any additional period of time that may be required by applicable law.

Obtaining Warranty Service:

To obtain warranty service, e-mail us at: **customerservice@Q7smartwatch.com**. The Return Merchandise Authorization (RMA) number must be included along with your returned product. You must deliver the Product (including its respective accessories) in either its original packaging or packaging providing an equal degree of protection, to the address specified by Q7 Smartwatch. As may be required by applicable law, Q7 Smartwatch may require you to furnish proof of purchase



details and/or comply with other requirements before receiving warranty service. It is your responsibility to backup any data, software, or other materials you may have stored or preserved on the Product. It is likely that such data, software, or other materials will be lost or reformatted during warranty service, and Q7 Smartwatch will not be responsible for any such loss.

Exclusions and Limitations:

Q7 Smartwatch does not warrant that the operation of the Product will be uninterrupted or error-free. This warranty does not apply to a Product or part of a Product that has been serviced, altered, refurbished, or modified by anyone who is not authorized by Q7 Smartwatch, nor does it apply to any cosmetic damage such as scratches and dents. In addition, this Limited Product warranty does not apply to damage or defects caused by (a) use with non-Q7 Smartwatch Products; (b) accident, abuse, misuse, mishandling, water damage, flood, fire, earthquake or other external causes; (c) normal wear and tear or aging of the Product such as discoloration or stretching; or (d) operating the Product (i) outside the permitted or intended uses described by Q7 Smartwatch,

(ii) not in accordance with instructions provided by Q7 Smartwatch, or (iii) with improper voltage or power supply.

Q7 SMARTWATCH SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOSS OF PROFITS, REVENUE OR DATA, RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION OR ANY OTHER LEGAL THEORY, EVEN IF Q7 SMARTWATCH HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.